

Support to Families

Clothing/Shelter:

For Food stamps/shelter Local Department of Transitional Assistance Area Office is currently closed. You can access self-service in the following manner:

1-877-382-2363

DTAconnect.com

Job Loss/Unemployment:

Small Business Assistance for COVID-19

Executive Office of Labor and Workforce Development and Department of Unemployment Assistance are also filing emergency regulations that will allow people impacted by COVID-19 to collect unemployment in the following circumstances:

- The workplace is shut down and expects to reopen in four or fewer weeks. Workers must remain in contact with their employer and be available for any work their employer may have for them that they are able to do, but do not otherwise need to be looking for work.
- An employer may extend the period of the shut-down to eight weeks, and the employees will remain eligible for the longer period under the same conditions described above.
- If necessary, DUA may extend these time periods.

Apply for Unemployment Benefits:

Due to the high call volume at this time the fastest way to process a claim is online.

<https://www.mass.gov/applying-for-unemployment-benefits>

Fuel Assistance:

Partners for Community 11-13 Hampden St. Springfield MA, 01103

413-272-2200

Refugee/Immigration Services:

- Ascentria Care Alliance 425 Union St. West Springfield 413-562-6015
- Multicultural Resource Center 425 Union St. West Springfield 413-726-1352
- Jewish Family Services of Western MA - Main Office 15 Lenox St. Springfield 413-737-2601